

PROTECTION PLUS WARRANTY



Accidents do happen. What is more, they are much more likely to happen when you work in a rugged environment. The prudent view is that it pays to be prepared for the unexpected, which is exactly why we offer a Getac Protection Plus Warranty. It covers all those unpredictable and wholly unintentional actions that can take your kit out of service.

PROTECTION PLUS BENEFITS

- ✓ Extra protection that ensures complete cover for any accident that results in damage to your unit
- ✓ Total replacement of any unit that cannot be repaired, with a unit of equal or greater specification
- ✓ It's hassle free – there are no delays waiting for estimates and approvals
- ✓ No surprises – you'll get no additional costs due to fluctuations in parts or labour costs



SERVICE & SUPPORT = TOTAL CARE

PROTECTION PLUS WARRANTY

WARRANTY DESCRIPTION

The Getac Protection Plus warranty covers all system components, including the LCD screen, against any accident that occurs during regular use. External devices can be covered at an additional cost. In the rare event that a unit cannot be returned fully repaired it will be replaced with one of equal or greater specification.

Cover for each major component, such as LCD and motherboard, is limited to one replacement per year for any given device.

The Protection Plus warranty does not cover damage from intentional acts, fire, loss, theft, normal wear not affecting functionality, improper maintenance, modification by anyone other than at a Getac Service site or damage that is attributable to acts of God.

TERMS & CONDITIONS

Getac's warranty obligations are limited to the terms below:

The Getac Protection Plus Warranty extends the coverage of the Getac Standard Warranty to include damage that occurs due to accidental acts, exposure to environmental conditions and other normally excluded incidents. The term of this warranty is based upon the product and SKU purchased and noted on the proof of purchase. This warranty is extended solely to the original purchaser.

GETAC PROTECTION PLUS WARRANTY MUST BE PURCHASED AT POINT OF PURCHASE OF THE ASSOCIATED HARDWARE. ALL REQUESTS FOR WARRANTY RECEIVED AFTER PURCHASE WILL BE EVALUATED ON A CASE-BY-CASE BASIS AND THE PRICE IS SUBJECT TO CHANGE BASED ON SERVICE HISTORY AND PARTS AVAILABILITY. THIS WARRANTY WILL NOT BE EFFECTIVE UNTIL GETAC IS IN RECEIPT OF PAYMENT FOR THIS WARRANTY.

Items Not Covered

The following is a list of exceptions that are NOT covered under this warranty:

1. Loss or theft
2. Intentional misuse or abuse
3. Fire
4. Virus-inflicted damage
5. Acts of God
6. Acts of War
7. Improper maintenance or modification by anyone

LIMITATIONS AND EXCLUSIONS

GETAC SHALL NOT BE LIABLE FOR LOSS OF DATA OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF PRODUCTS, OR ARISING FROM ANY BREACH OF THIS WARRANTY UNLESS EXPRESSLY PROVIDED HEREIN, ALL EXPRESS AND IMPLIED WARRANTIES PROVIDED BY THIS WARRANTY ARE SUBJECT TO THE APPLICABLE TERMS AND CONDITIONS AND WARRANTY PERIOD SET FORTH IN THE STANDARD GETAC LIMITED WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THERE ARE NO OTHER EXPRESS WARRANTIES EXCEPT AS LISTED HEREIN.



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